

EZ Coach

Terms of Use & User Agreement: <https://www.ezcoachco.com/terms>

1. Introduction

Welcome to EZ Coach. By accessing or using our website and services, you agree to comply with and be bound by the Terms of Use and User Agreement described herein. Please read these terms carefully. If you do not agree to them, you should not use our website or services.

For any questions about these terms, please contact us at info@EZCoach.ai.

2. Services Provided

EZ Coach is committed to addressing educational inequality by providing high school students with personalized, affordable, and effective guidance throughout the college application process. Our platform and services may include the following services:

School Selection: Assisting students in identifying and researching suitable universities based on their academic profiles, interests, and career goals.

Essay Brainstorming and Feedback: Assisting students in brainstorming essay ideas, structuring their essays, and providing feedback on drafts.

Application Strategy: Helping students create a unique personal brand and positioning their story effectively to universities.

Resume Building: Providing tools and guidance to create compelling resumes that highlight students' achievements and experiences.

Networking: Facilitating connections between students and their schools of interest to foster meaningful relationships.

Recommendations: Ensuring that recommenders complement students' applications with strong and relevant letters of recommendation.

After Submission Support: Helping students negotiate financial aid packages and scholarships and providing guidance on appealing waitlist decisions.

One-on-One Counseling: Offering personalized counseling sessions to address specific application support related to the college application process.

Vocational Counseling: Offering personalized counseling sessions to address specific needs and concerns related to vocational and career planning.

Through these services, EZ Coach aims to simplify the educational journey and ensure that every student has access to the support they need to achieve their educational goals.

3. User Responsibilities

By using our services, you agree to:

Provide accurate and complete information during registration.

Keep your account information secure and confidential.

Use our services in compliance with applicable laws and regulations.

Respect the rights and privacy of other users.

4. Account Management

Account Creation: Users must provide accurate information to create an account. Verification of email addresses and other contact information may be required.

Account Security: Users are responsible for maintaining the confidentiality of their account credentials.

Account Termination: EZ Coach reserves the right to terminate or suspend accounts for any violations of these terms or misuse of our services.

5. Privacy and Data Use

Privacy Policy: Your use of our services is subject to our Privacy Policy, which explains how we collect, use, and protect your personal information.

Data Security: We implement security measures as described in our Data Security Policy to protect your data.

6. Cookies

We use cookies to improve your experience on our website. By using our site, you agree to our use of cookies as described in our Privacy Policy.

7. Intellectual Property

Ownership: All content and materials on our website, including text, graphics, logos, and software, are the property of EZ Coach or its licensors and are protected by intellectual property laws.

User Content: By submitting content to our website, you grant EZ Coach a non-exclusive, royalty-free, worldwide license to use, reproduce, modify, and display such content.

8. Disclaimers

No Warranty: Our services are provided "as is" without any warranties, express or implied. EZ Coach disclaims all warranties, including but not limited to, implied warranties of merchantability, fitness for a particular purpose, and non-infringement.

No Guarantee of Results: While EZ Coach provides guidance and support, we do not guarantee specific outcomes or results from using our services, such as acceptance into a particular college. The success of your college application process depends on many factors outside our control.

Third-Party Links: Our website may contain links to third-party websites. EZ Coach is not responsible for the content or privacy practices of these websites.

9. Limitation of Liability

EZ Coach will not be liable for any indirect, incidental, or consequential damages arising from your use of our services, even if we have been advised of the possibility of such damages. Our total liability to you for any claims arising out of or relating to these terms or our services is limited to the amount you paid us, if any, in the past twelve months.

10. Payment Terms

Pricing: The prices for our services are listed on our website and are subject to change at any time. Any changes to pricing will be communicated to you before they take effect.

Payment Methods: We accept various payment methods as indicated on our website. Payment methods may change at any time and will be communicated to you before they take effect.

Billing Cycle: Payments for our services are billed on the day you subscribe to our services. Payment is due according to the payment plan you select at the time of purchase.

Auto-Renewal: Depending on the payment plan you select at time of purchase, your subscription may automatically renew at the end of each billing cycle unless you cancel your subscription before the renewal date. You can manage your subscription and billing preferences through your account settings.

Refunds: All payments are non-refundable, except as required by law or as otherwise stated in our refund policy. If you believe you are entitled to a refund, please contact our support team at info@EZCoach.ai.

Eligibility for Refunds: Refunds may be considered under the following circumstances:

If there was a billing error on our part.

If you cancel your subscription within a specified period after purchase, if required by law.

If the service was not provided as described or there was a significant issue that prevented you from using the service.

Requesting a Refund: To request a refund, you must contact our support team at info@EZCoach.ai with your account details and the reason for the refund request. We will review your request and respond within 14 business days.

Processing Refunds: Approved refunds will be processed within 30 business days to the original payment method used during the purchase.

Taxes and Fees: You are responsible for any applicable taxes or fees associated with your purchase. These may vary depending on your location and the services you use.

Late Payments: If we do not receive payment per the payment plan you select at the time of purchase, we reserve the right to suspend or terminate your access to our services until payment is received.

11. Service Cancellation by EZ Coach

Cancellation Rights: EZ Coach reserves the right to cancel or suspend access to our services at any time, with or without notice, for any reason, including but not limited to:

- Non-payment of fees.
- Violation of these Terms of Use.
- Fraud or misuse of our services.
- Legal or regulatory reasons.

Notification: We will make reasonable efforts to notify you of any cancellation or suspension via email or through your account.

Data Handling: Upon cancellation, your access to the services will be terminated, and any data associated with your account may be deleted. We are not responsible for any loss of data resulting from the cancellation of services.

Refunds: If your service is canceled by EZ Coach due to a violation of these Terms of Use or other improper conduct, you will not be entitled to a refund of any fees paid. If the cancellation is due to other reasons, we may, at our discretion, provide a prorated refund based on the remaining term of your subscription.

10. Governing Law and Dispute Resolution

Governing Law: These terms are governed by the laws of the State of Minnesota, without regard to its conflict of law principles.

Waiver of Jury Trial: By agreeing to these terms, you and EZ Coach agree to waive any right to a jury trial in any legal proceeding arising out of or related to these terms or our services. Any disputes will be resolved by a judge in a court of competent jurisdiction.

Venue: Any legal action or proceeding arising under these terms will be brought exclusively in the courts located in the State of Minnesota, and the parties hereby consent to the personal jurisdiction and venue therein.

11. Changes to Terms

EZ Coach reserves the right to modify these terms at any time. We will notify you of any changes by posting the revised terms on our website. Your continued use of our services after the changes take effect constitutes your acceptance of the new terms.

Contact EZ Coach

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